

COMPANY PROFILE



# PROFILE

Company Name	Chatwin Company, SRL
Company Address	<ul style="list-style-type: none"><li>• Dominican Republic: Josefa Perdomo 55, Suite 207, Gazcue, Santo Domingo, D.N. 10205. Dominican Republic.</li><li>• United States: First Central 360 Central Avenue, Suite 800 St. Petersburg, FL 33701</li></ul>
Established	March 13, 2007
Representative Directors	President, CEO: <u>Freddy M. Gonzalez Milanes</u> . Vice President, COO: <u>Jose Edilio Olivo Cruz</u> .
Corporate Web Site	<a href="http://www.chatwin.com.do">www.chatwin.com.do</a>
Corporate e-Mail	<a href="mailto:info@chatwin.com.do">info@chatwin.com.do</a>
Industries Served	Hospitality, Finance, Healthcare, Government, Education, Retail, Manufacturing
Employees	Full-Time Employees: 15 / Sub-Contractors: 10
Main Services	Managed Services, Datacenter & Infrastructure, Software



# MISSION

**Our mission is to provide our customers with Design, Implementation and Support of world-class IT Solutions, under a model of sustained quality and a highly trained and certified staff.**

# PRODUCTS AND SERVICES

## Our Main Services:

Managed Services	Data Center & Infrastructure	Software
Service Desk	Structured Cabling	Licensing
On-Site Support	Wireless Networks	Implementation/Deployment
Backup as a Service (BaaS)	Data Center Services	Software as a Service (SaaS)
Project Management	Servers and Storage	

## Our Main Products:

End User	Data Center / Network	Others
Laptops	UTP Cable / Fiber Optic Cable	IT Infrastructure Software
Desktops	Network Switches / Routers / Firewalls	Help Desk / Monitoring Software
Mobile Devices	Servers and Storage Systems	Anti-Virus Software
Printers	Data Center Infrastructure	Business Productivity Software



# EXPERIENCE

With more than 10 years operating in The Caribbean, Chatwin Company has delivered high-standard, world-class technology solutions to customers in different industries, generating more value and efficiency to local and global companies within the within The United States, The Caribbean and Central America.

A brief detail of our experience by each of our service areas:

- **MANAGED SERVICES**

Chatwin Company is the official Warranty and Implementation Services Provider for Dell-EMC brand in The Dominican Republic, delivering on-site warranty services to end users and corporate clients, as well as all implementations of high-end solutions such as Servers, Clustering, Virtualization, Storage Systems, Backup Units and Data Center Assessments on behalf of Dell-EMC. We are also warranty providers for Panasonic PBX Systems, Quantum, Data Domain, among other prestigious brands.



Chatwin also offers IT Outsourcing contracts which range from desk-side support to IT infrastructure Managed Services. Some of our main customers include:



- **DATA CENTER & INFRASTRUCTURE**

Chatwin has implemented and participated in several important Data Center projects in Dominican Republic, as well as large Structured Cabling projects. Our customers trust in our experience and highly trained and certified staff, as we deliver all of our projects in accordance with the industry standards and best practices. We are registered or certified partners of the main players of the industry for Data Center and Infrastructure, such as: APC (Schneider), Panduit, Cablofil, Commscope, Siemon, Cisco, among others. Some of our main customers in Data Center and Infrastructure include:



- **SOFTWARE**

Chatwin partnership with software vendors is strong and very committed in both ways, in order to deliver outstanding, value-added customer experience in software licensing, implementation and support. Our partnership with SysAid, Kaspersky Lab, Adobe, MindManager, Microsoft and Metropolis, among other software vendors, has delivered software solutions to great customers such as:

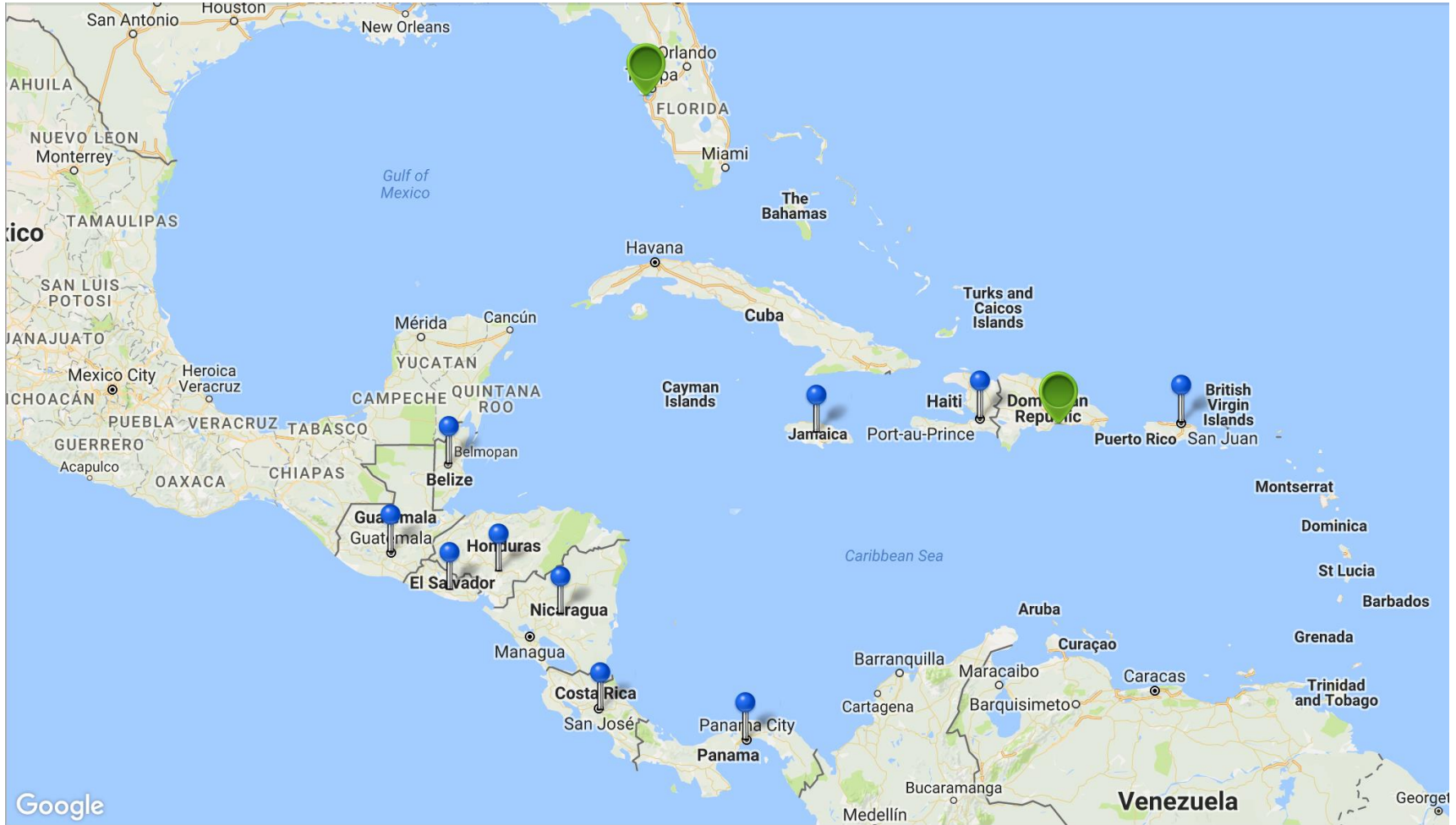


# MAIN PARTNERS





# TERRITORY



Google



OFFICES



COVERAGE



Chatwin Company, SRL  
Josefa Perdomo 55, Suite 207, Gazcue  
Santo Domingo, DN 10205, Dominican Republic  
Office: +1-809-682-9000  
Email: [info@chatwin.com.do](mailto:info@chatwin.com.do)  
Web: [www.chatwin.com.do](http://www.chatwin.com.do)

